



Operational Policy – Tips and Charges

French Steakhouse & Bistro

This policy addresses procedures taken with regards to customer tips and distribution between staff, we ensure this process is fair and transparent for both parties. All customer cash tips and service charges are kept by the restaurant employees in full.

When tips to staff are paid for by a credit or debit card, distribution of the amount is split between our employees in full. Tips are paid in addition to the National Living Wage.

Any tips in cash are retained until the end of the shift and split evenly amongst front of house staff (FOH). Card tips are split behind back of house staff (BOH). It is the responsibility of those employees receiving the cash tips to declare the income for tax purposes to HM Revenue & Customs. Oscars French Bistro and Steakhouse do not participate in any aspect of cash tips.

In addition all employees benefit from 25% Employee Discount across all meals taken at our restaurant and within our Aubrey Allen Butchery shop.

Date: 20/04/2022